



# CPS SERVICE REPAIR FORM

Canon Professional Services, Canon New Zealand Limited  
 28 The Warehouse Way, Northcote, Auckland  
 Phone 0800 222 666 email cps@canon.co.nz

**Please fill out this form, sign and submit with your equipment**

First Name:	Surname:
Company (if applicable):	CPS Number#:
Account Number (if applicable):	Purchase Order #:
Delivery Address:	
Town:	
Email Address:	
Daytime contact No:	Mobile No.:

<b>Equipment</b> Only supply accessories relating to the fault. Canon NZ is not responsible for lost accessories or media cards.
Model:
Serial No.:
Model:
Serial No.:
Accessories (list all items sent):

**Full Description of Fault/s (include samples if appropriate):**


**STEP 1: Warranty?**

- Yes (copy of original warranty card or proof of purchase is required) - *Proceed to Step 5*
- No - *Proceed to Step 2*

**STEP 2:**

Any camera/ unit that is a non warrantable repair will incur the below minimum deposit charge:

- EOS 1D Series \$108.00
- EOS 5D Series \$108.00
- EF/L Series Lenses \$108.00
- Speedlite/Battery Grip/Other \$80.99
- Sensor Clean Flat Fee \$108.00
- Insurance Quote Flat Fee \$101.25

\* prices include GST, and are non refundable

*Now proceed to STEP 3 >*

**STEP 3: Do Canon have Pre-Approval to Repair?**

- Yes - if repair is:
  - \$200 - \$250
  - \$251 - \$400
  - \$401 - \$600
  - \$601 - \$750
  - Other amount \$ \_\_\_\_\_
- No - estimate first - \$34.24 plus minimum charge (Step 2) applies
- No - insurance quote for \$101.25 (camera will be returned with quote once completed)

*Now proceed to STEP 4 >*

**STEP 4:**

Card Type: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Expiry Date: \_\_\_\_ / \_\_\_\_

Name on Card: \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

*Now proceed to STEP 5 >*

**STEP 5:**

Repairs submitted "under Warranty" but found to have incurred accidental damage, misuse or do-it-yourself repairs will have invalidated the warranty. The cost to repair will be estimated, and if declined, the minimum charge (Step 2) will apply. Declined estimates or a non reply to an estimate within 30 working days, will still incur the minimum charge (if not already paid)

The information provided on this form is correct to the best of my knowledge. I understand the process which Canon undertakes and the subsequent potential charges for which I am liable.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_